

TOLSEN X20

96044/96444

LI-ION CORDLESS ROTARY HAMMER

INSTRUCTION MANUAL

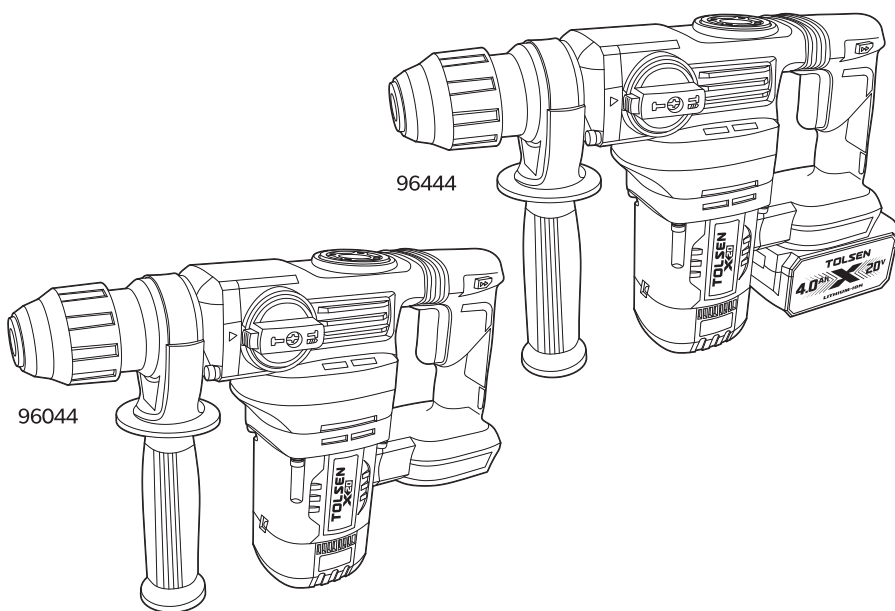
20V LITHIUM-ION



RoHS

BL BRUSHLESS
MOTOR

INDUSTRIAL



SAVE THIS MANUAL !

You will need this manual for safety instructions, operating procedures and warranty.

Put it and the original sales receipt in a safe dry place for future reference.

IMPORTANT SAFETY INFORMATION

General Power Tool Safety Warnings

WARNING Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

WARNING: This appliance is not intended for use by persons (including children) with reduced, physical or mental capabilities or lack of experience or knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children must be supervised to ensure that they do not play with the appliance.

Save all warnings and instructions for future reference

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

Work area safety

1. Keep work area clean and well lit. Cluttered or dark areas invite accidents.
2. Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Power tools create sparks which may ignite the dust or fumes.
3. Keep children and bystanders away while operating a power tool. Distractions can cause you to lose control.

Electrical safety

1. Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools. Unmodified plugs and matching outlets will reduce risk of electric shock.
2. Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.
There is an increased risk of electric shock if your body is earthed or grounded.
3. Do not expose power tools to rain or wet conditions. Water entering a power tool will increase the risk of electric shock.
4. Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts. Damaged or entangled cords increase the risk of electric shock.
5. When operating a power tool outdoors, use an extension cord suitable for outdoor use. Use of a cord suitable for outdoor use reduces the risk of electric shock.
6. If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) or ground fault circuit interrupter (GFCI) protected supply. Use of an RCD or GFCI reduces the risk of electric shock.
7. Power tools can produce electromagnetic fields [EMF] that are not harmful to the user. However, users of pacemakers and other similar medical devices should contact the maker of their device and/or doctor for advice before operating this power tool.

Personal safety

1. Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication. A moment of inattention while operating power tools may result in serious personal injury.
2. Use personal protective equipment. Always wear eye protection. Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
3. Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.
4. Remove any adjusting key or wrench before turning the power tool on. A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
5. Do not overreach. Keep proper footing and balance at all times. This enables better control of the power tool in unexpected situations
6. Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing and gloves away from moving parts. Loose clothes, jewellery or long hair can be caught in moving parts.
7. If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used. Use of dust collection can reduce dust-related hazards.
8. Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles. A careless action can cause severe injury within a fraction of a second.

Power tool use and care

1. Do not force the power tool. Use the correct power tool for your application. The correct power tool will do the job better and safer at the rate for which it was designed.
2. Do not use the power tool if the switch could not turn it on and off. Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
3. Disconnect the plug from the power source and/or the battery pack from the power tool before making any adjustments, changing accessories, or storing power tools. Such preventive safety measures reduce the risk of starting the power tool accidentally.
4. Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool. Power tools are dangerous in the hands of untrained users.
5. Maintain power tools. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.
6. Keep cutting tools sharp and clean. Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
7. Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation.
8. Keep handles and grasping surfaces dry, clean and free from oil and grease. Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

Battery Tool Use and Care

1. Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
2. Use power tools only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
3. When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
5. Do not use a battery pack or tool that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.
6. Do not expose a battery pack or tool to fire or excessive temperature. Exposure to fire or temperature above 130 °C may cause explosion.
7. Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions. Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.

Service

1. Have your power tool serviced by a qualified repair person using only identical replacement parts. This will ensure that the safety of the power tool is maintained.
2. Never service damaged battery packs. Service of battery packs should only be performed by the manufacturer or authorized service providers.
3. Follow instruction for lubricating and changing accessories.

Cordless Rotary Hammer Safety Warnings

1. Wear ear protectors. Exposure to noise can cause hearing loss.
2. Use auxiliary handle(s), if supplied with the tool. Loss of control can cause personal injury.
3. Hold power tool by insulated gripping surfaces, when performing an operation where the cutting accessory may contact hidden wiring. Cutting accessory contacting a "live" wire may make exposed metal parts of the power tool "live" and could give the operator an electric shock.
4. Wear a hard hat (safety helmet), safety glasses and/or face shield. Ordinary eye or sun glasses are NOT safety glasses. It is also highly recommended that you wear a dust mask and thickly padded gloves.
5. Be sure the bit is secured in place before operation.
6. Under normal operation, the tool is designed to produce vibration. The screws can come loose easily, causing a breakdown or accident. Check tightness of screws carefully before operation.
7. In cold weather or when the tool has not been used for a long time, let the tool warm up for a while by operating it under no load. This will loosen up the lubrication. Without proper warm-up, hammering operation is difficult.
8. Always be sure you have a firm footing. Be sure no one is below when using the tool in high locations.
9. Hold the tool firmly with both hands.
10. Keep hands away from moving parts.
11. Do not leave the tool running. Operate the tool only when hand-held.
12. Do not point the tool at any one in the area when operating. The bit could fly out and injure someone seriously.
13. Do not touch the bit or parts close to the bit immediately after operation; they may be extremely hot and could burn your skin.
14. Some material contains chemicals which may be toxic. Take caution to prevent dust inhalation and skin contact. Follow material supplier safety data.

Battery Safety



WARNING

This battery can only be used in the machines included in the TOLSEN X20V lithium-ion power platform system.

This battery can only be used cooperatively with the designated battery charger.

Li-Ion batteries, if incorrectly used, stored or charged will cause a fire, burn and explosion hazard.

Failure to follow these instructions may cause overheating or fire.

1. Keep the battery out of reach of children.
2. The battery should be charged at ambient temperatures between 5 and 40°C (ideally around 20°C) . After charging, allow 15 minutes for the battery to cool before use.
3. The Battery Charger monitors battery temperature and voltage while charging. DO NOT leave batteries on charge for extended periods and NEVER store batteries on charge. Ensure that the charger is disconnected from the mains supply after use.
4. When not in use batteries should be stored at room temperature. Do not store the tool and battery cartridge in locations where the temperature may reach or exceed 40°C (ideally around 20°C) .
5. Ensure that battery contacts cannot accidentally short in storage. Keep batteries clean; foreign objects or dirt may cause a short. Keep away from other metal objects, for example, paperclips, coins, keys, nails and screws.
6. **DO NOT** store lithium-ion battery packs in a discharged state over a long period as this can damage the lithium-ion cells. For long-term storage, store batteries in a high charge state disconnected from the power tool.
7. Batteries can become faulty over time, individual cells in the battery can fail and the battery could short. The charger will not charge faulty batteries. Use another battery, if possible, to check correct functionality of the charger and purchase a replacement battery if a faulty battery is indicated.
8. **DO NOT** open, disassemble, crush, heat or incinerate. Do not dispose of in fire or similar.

Battery Charger Safety



WARNING

This charger can only be used to charge the batteries which has TOLSEN X20V symbol. If it is used to charge other kinds of batteries, there is a risk of explosion. **DO NOT** attempt to recharge non-rechargeable batteries.

1. This is class 2 power supply. It is suitable for indoor use only.
2. Before use, the input and output technical data must be checked to secure correct use.
3. Do not use the Battery Charger in the circumstances that the output polarity does not match the load polarity.
4. Do not attempt to use the charger with any batteries other than those supplied. Keep your battery charger clean; foreign objects or dirt may cause a short or block air vents. Failure to follow these instructions may cause overheating or fire
5. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Save These Instructions



WARNING

DO NOT let comfort or familiarity with product (gained from repeated use) replace strict adherence to safety rules for the subject product. **MISUSE** or failure to follow the safety rules stated in this instruction manual may cause serious personal injury.

Before Use

Removing a battery

Remove the Battery from the tool by pressing the lock button, then slide the Battery out of the Battery Slot.

WARNING:

DO NOT try to remove the Battery without pressing the lock button. The tool or Battery could be damaged.

Fitting a battery

1. Fit a battery by sliding it on to the Battery Slot of the tool until it clicks and locks into position

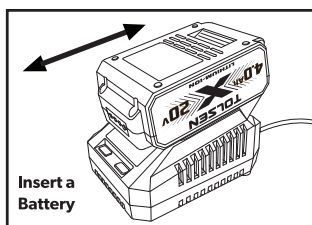
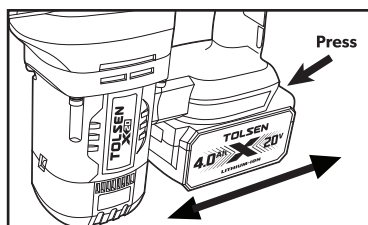
Note: Make sure the Battery and tool are lined up correctly. If the Battery does not slide into the tool easily, do not force it. Instead, slide the Battery out of the tool again, check the top of Battery and the tool battery slot are clean and undamaged and that the contacts are not bent

Setting up the battery charger

1. If there is battery fitted, remove any battery from battery charger first

2. Insert the Battery Charger mains plug into a suitable mains socket

Note: The Green LED on the Charger will always bright to indicate that the charger is ready to charge the battery.



WARNING: Use this charger **ONLY** to charge the supplied battery or additional purchased batteries that are specifically designed for this tool.

Charging the battery

WARNING: Failure to follow the correct procedure when charging batteries will result in permanent damage.

Note: Normal charging time is approximately 125 minutes for a recently discharged 4.0Ah capacity battery.

However, if the Battery has been left in a discharged state for some time, it may take additional time to charge.

1. Slide a fully or partially discharged Battery on to the Battery Charger .

2. Once charging commences, the Red LED will on.

3. When the Battery is fully charged, the Red LED will off and Green LED will on.

IMPORTANT: When a low charge level is indicated, the tool may stop operating while in use, which is dangerous when operating it. Always ensure the battery pack has a good charge level.

Note: Symbolology

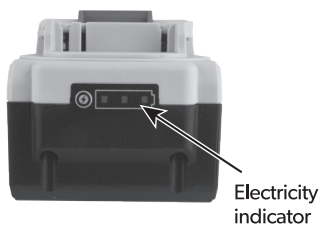
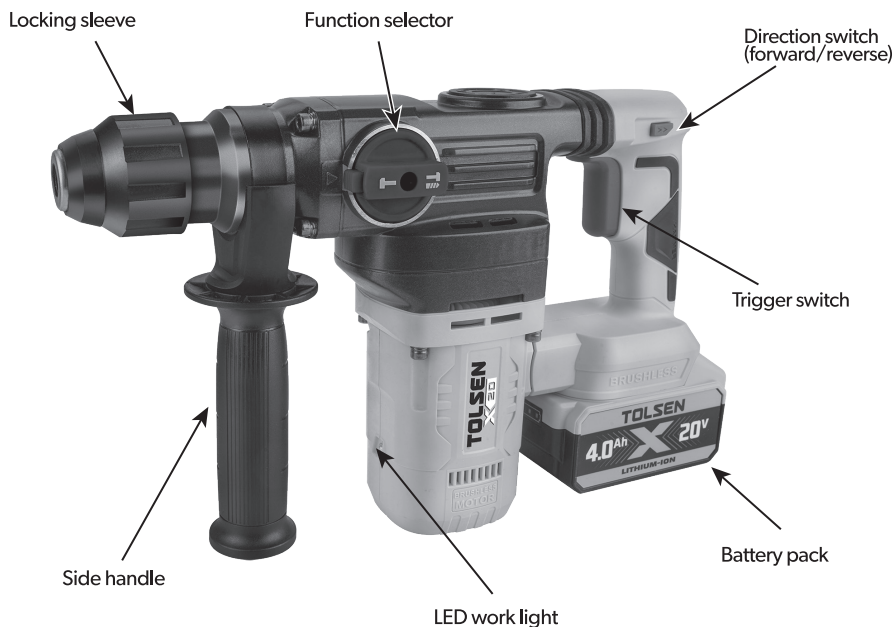
	Class II Double insulated for additional protection
	CE conformity
	Read the instruction manual before using
	Wear hearing protection while operating the tool
	Wear hand protection
	Always use breathing apparatus when machining materials which generate dust.
	Wear ear protection.
	Operating environmental temperature
	Do not incinerate battery pack
	Do not expose to water
	Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.
	Batteries and rechargeable batteries are not household waste! As a consumer, you are required by law to dispose of all batteries and accumulators, whether or not they contain harmful substances *, at a collection point in your municipality / neighborhood or in commerce so that they can be disposed of in an environmentally sound manner.
	Battery pack is recyclable and should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice
	Safety alert
	For indoor use only
	Internal time lag fuse with a maximum current of 2A.

SPECIFICATIONS



Rated Voltage	20VDC
No-load speed	0-1050min ⁻¹
Impact rate	0-5600 bpm
Impact energy	4.5J
Drill diameter in concrete	28mm(1/10")
Drill diameter in steel	18mm(11/16")
Drill diameter in wood	32mm(1-1/4")
Battery pack (96044 not include)	
Battery pack Voltage	20VDC
Battery capacity	4.0Ah
Charger (96044 not include)	
Input Voltage	220-240VAC 50/60Hz
Output Voltage	21VDC
Rated output current	2.0A
Charging Time	125 minutes fast charging(4.0Ah battery)
Protection class	□

FUNCTIONS



OPERATING INSTRUCTIONS

WARNING

Read the **ENTIRE IMPORTANT SAFETY INFORMATION** section at the beginning of this manual including all text under subheadings therein before set up or use of this product

Tool Changing

WARNING

TO PREVENT SERIOUS INJURY FROM ACCIDENTAL OPERATION:

Make sure that the Trigger is in the off-position and remove its Battery Pack before performing any procedure in this section.

Changing SDS-Type or SDS-Plus Type Drill Bits

CAUTION! Wear heavy-duty work gloves to

provide protection when inserting and removing drill bits. Drill bits become very hot during use. Do not remove drill bits until the bit has cooled. Do not strike stuck bits with a hammer.

1. Grease the drill bit shank before installing.
2. Pull back on the Chuck Sleeve and insert the drill
3. Release the Chuck Sleeve.
4. Check that the drill bit is secured in place.

It should not be able to be pulled out of the Chuck.

NOTICE: Use sharp bits. Dull, bent, or damaged bits will cause stress on the drill and/or break.

Adjusting the Auxiliary Handle

The Auxiliary Handle can be adjusted for an efficient working angle.

1. Turn Auxiliary Handle counterclockwise to loosen Band.
2. Rotate Auxiliary Handle to desired position, then turn Auxiliary Handle clockwise to secure in place.

Adjusting Modes

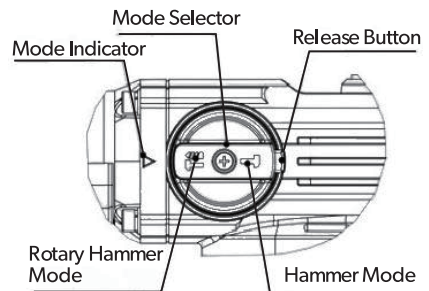
Adjust Mode Selector to desired function before using Rotary Hammer. Press Release Button and rotate Mode Selector until it clicks in place with Indicator pointing to desired function.

NOTICE: Move Mode Selector only when motor is stopped. Moving Mode Selector while motor is engaged will result in abrupt bit rotation and can cause tool and property damage.

NOTICE: When moving Mode Selector, confirm it clicks in desired position. If not locked in place, Mode Selector could slip out of position resulting in tool damage.

To Hammer (Chisel): Rotate Mode Selector to Hammer Mode setting. Tool will hammer when powered.

To Rotary Hammer: Rotate Mode Selector to Rotary Hammer Mode setting. Tool will rotary hammer when powered



Workpiece and Work Area Set Up

- 1.Designate a work area that is clean and well-lit.The work area must not allow access by children or pets to prevent distraction and injury.
- 2.Secure loose work pieces using a vise or clamps (not included)to prevent movement while working.
- 3.There must not be objects,such as utilitylines, nearby that will present a hazard while working.

General Instructions for Use



WARNING

TO PREVENT SERIOUS INJURY: The tool will restart automatically if stalled.

CAUTION! TO PREVENT INJURY: Most bits are designed for use in the forward,clockwise direction.Do not use a drill bit in the opposite direction than it is designed for.

Masonry Rotary Hammer Operation

1. Install bit,adjust Auxiliary Handle and Depth Gauge,and set Function.
2. Set Direction Switch: Forward: Push Switch in on right side(arrow pointing forward)for clockwise rotation.
Reverse: Push Switch in on left side(arrow pointing backward)for counter-clockwise rotation. Trigger Lock: Push Switch to the center to lock the Trigger.

CAUTION! Set Direction Switch to center Trigger Lock position during set up,when changing bits or when tool is idle.

3. Make sure Trigger is in the off-position,then attach a fully charged Battery Pack.
4. Hold tool properly using both hands.
5. Squeeze and hold Trigger to turn on tool.Do not apply excessive force,allow the tool to do the work.

Concrete Drilling Tips:

- a. Do not add water to the drill hole.
- b. Clean the bit flutes regularly while drilling.
- c.Back the bit out of the hole often during drilling, especially when drilling deep holes.
- d. Grease the bit's shank and bit holder and keep the shank end of the bit dust and debris free.
- e. Use the shortest bit practical.
- f. When drilling deep holes,work in stages, use a short bit for the beginning of the hole, then change to a longer bit.
6. When finished, to prevent accidents,release Trigger and disconnect the battery.
 - a. Allow bit to cool,then remove from tool.
 - b. Wipe off the bit's shank and store separately from tool.
 - c. Clean tool,then store indoors out of children's reach.

Rotary Hammer and Hammer(Chisel)Operation

- 1.Install bit,adjust Auxiliary Handle and Depth Gauge,and set Function.
 - 2.Set Direction Switch: Forward: Push Switch in on right side(arrow pointing forward)for clockwise rotation.
Reverse: Push Switch in on left side(arrow pointing backward)for counter-clockwise rotation. Trigger Lock: Push Switch to the center to lock the Trigger.
- CAUTION!** Set Direction Switch to center Trigger Lock position during set up,when changing bits or when tool is idle.
- 3.Make sure Trigger is in the off-position,then attach a fully charged Battery Pack
 - 4.Hold tool properly using both hands.
 - 5.Squeeze and hold Trigger to turn on tool.Do not apply excessive force,allow the tool to do the work.
 6. Hammer Mode(Chisel)Operation Only: Start Rotary Hammer at slower speed when contacting work surface.Gradually increase to fullspeed.
 7. When finished, to prevent accidents,release Trigger and disconnect the battery.
 - a. Allow bit to cool,then remove from tool.
 - b. Wipe off the bit's shank and store separately from tool.
 - c.Clean tool,then store indoors out of children's reach

MAINTENANCE

WARNING: ALWAYS disconnect from the mains power supply, before carrying out any maintenance/ cleaning of the charger. Remove the battery before carrying out any maintenance/ cleaning of the tool.

Note: Both the tool and the charger contain no user-serviceable parts. If the device does not perform as outlined in this manual, return it to an authorised service centre for repair

General inspection

- Regularly check that all the fixing screws are tight
- Inspect the supply cord of the tool, prior to each use, for damage or wear. Repairs should be carried out by an authorised service centre. This advice also applies to extension cords used with this tool.

Cleaning

- Keep your tool clean at all times. Dirt and dust will cause internal parts to wear quickly, and shorten the machine's service life. Clean the body of your machine with a soft brush, or dry cloth. If available, use clean, dry, compressed air to blow through the ventilation holes
- Clean the tool casing with a soft damp cloth using a mild detergent. Do not use alcohol, petrol or strong cleaning agents
- Never use caustic agents to clean plastic parts

Lubrication

- Slightly lubricate all moving parts at regular intervals with a suitable spray lubricant



Disposal

Always adhere to national regulations when disposing of power tools that are no longer functional and are not viable for repair.

- Do not dispose of power tools, or other waste electrical and electronic equipment (WEEE), with household waste.
- Contact your local waste disposal authority for information on the correct way to dispose of power tools

TROUBLESHOOTING

problem	possible causes	Likely Solutions
Tool will not start.	1. Battery Pack not properly connected. 2. Battery Pack not properly charged. 3. Battery Pack worn out. 4. Internal damage or wear. (Carbon brushes or Trigger, for example.) 5. Contact chips of switch or battery pack deformed. 6. Battery is not suitable for TOLSEN X20V lithium-ion power platform system 7. Overload operation	1. Remove Battery Pack, make sure there are no obstructions, clean battery contacts on tool, reinsert the Battery Pack according to its shape (it should only fit one way), and press firmly until the Battery Pack locks in place. 2. Make sure Charger is connected and operating properly. Give enough time for Battery Pack to recharge properly. 3. Dispose of old Battery Pack properly or recycle. Replace Battery Pack. 4. Have technician service tool. 5. Replace switch or Battery Pack 6. Replace the battery of TOLSEN X20V 7. Stop to use and restart the machine after cooling.
Tool operates slowly.	1. Excess pressure applied to workpiece. 2. Battery Pack wearing out. 3. Low battery	1. Decrease pressure, allow tool to do the work. 2. Dispose of old Battery Pack properly or recycle. Replace Battery Pack. 3. Recharge or replace a fully charged battery
Performance decreases over time.	1. Chuck damaged. 2. Battery Pack worn out. 3. Output shaft and center shaft worn out.	1. Have qualified technician replace chuck. 2. Dispose of old Battery Pack properly or recycle. Replace Battery Pack. 3. Have technician service tool.
Excessive noise or rattling.	Internal damage or wear.(gear or bearings, for example.)	Have technician service tool.
Overheating.	1. Forcing tool to work too fast. 2. Blocked motor housing vents.	1. Allow tool to work at its own rate. 2. Clean the Blocked motor housing vents

CE DECLARATION OF CONFORMITY

WE
SUZHOU TOLSEN TOOLS CO.,LTD.
198 HUASHAN ROAD, ZHANGJIAGANG,
JIANGSU, CHINA

Declare that the product
96044/96444
LI-ION CORDLESS ROTARY HAMMER

Complies with the essential health and safety requirements of the following Directices:
council directive 2006/42/EC

Standards and technical specifications referred to:

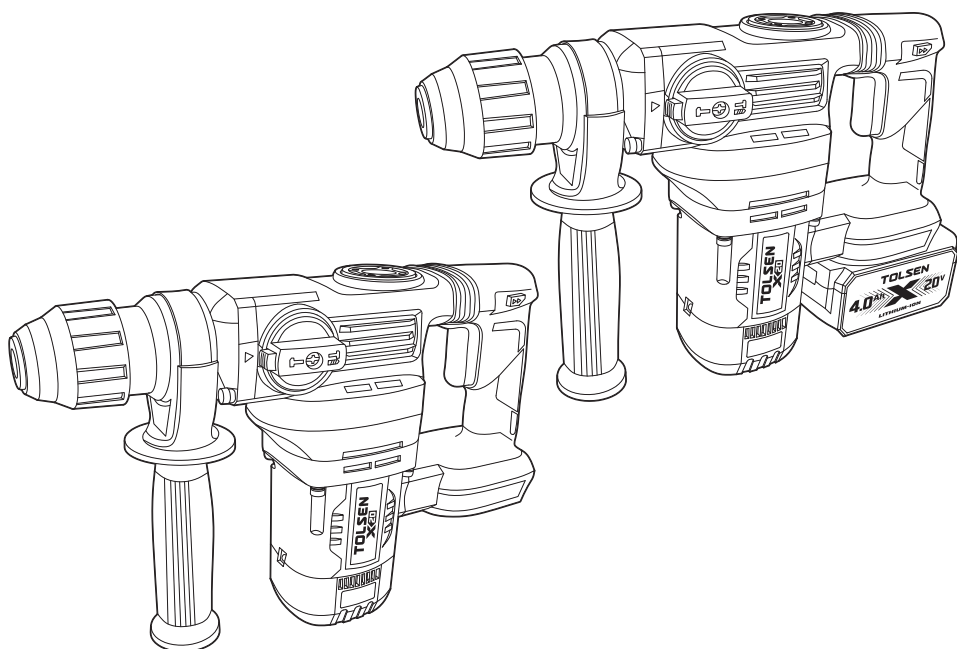
EN62841-1:2015
EN62841-2-6:2020+A11:2020
EN55014-1:2017+A11:2020
EN55014-2:2015

Authorised Signatory and technical file holder

Signed for and on behalf of:
SUZHOU TOLSEN TOOLS CO.,LTD.
198 HUASHAN ROAD, ZHANGJIAGANG,
JIANGSU, CHINA

WANG QING
Group Quality Director
on:07/02/2025





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