

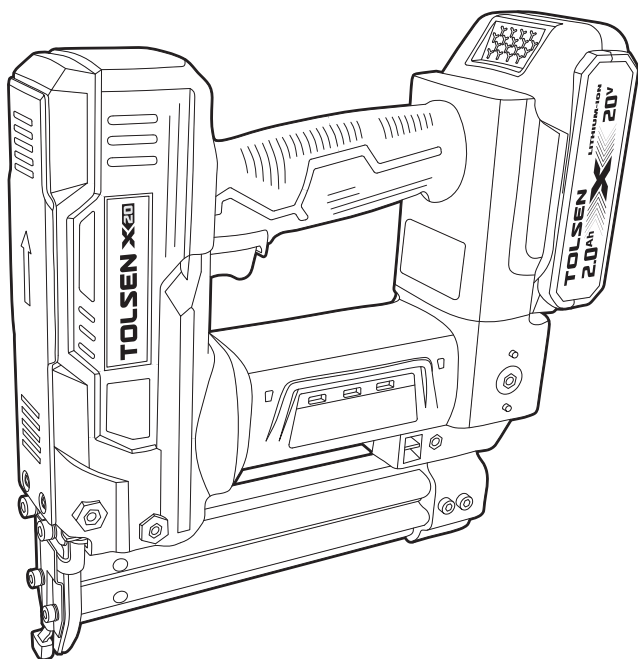
TOLSEN X20

97094

LI-ION CORDLESS STAPLE GUN

INSTRUCTION MANUAL

20V LITHIUM-ION



SAVE THIS MANUAL !

You will need this manual for safety instructions, operating procedures and warranty.
Put it and the original sales receipt in a safe dry place for future reference.

IMPORTANT SAFETY INFORMATION

General Power Tool Safety Warnings

WARNING Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

WARNING: This appliance is not intended for use by persons (including children) with reduced, physical or mental capabilities or lack of experience or knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children must be supervised to ensure that they do not play with the appliance.

Save all warnings and instructions for future reference

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

Work Area Safety

1. Keep work area clean and well lit. Cluttered or dark areas invite accidents.
2. Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust. Power tools create sparks which may ignite the dust or fumes.
3. Keep children and bystanders away while operating a power tool. Distractions can cause you to lose control.

Electrical Safety

1. Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools. Unmodified plugs and matching outlets will reduce risk of electric shock.
2. Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.
There is an increased risk of electric shock if your body is earthed or grounded.
3. Do not expose power tools to rain or wet conditions. Water entering a power tool will increase the risk of electric shock.
4. Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool.
Keep cord away from heat, oil, sharp edges or moving parts. Damaged or entangled cords increase the risk of electric shock.
5. When operating a power tool outdoors, use an extension cord suitable for outdoor use. Use of a cord suitable for outdoor use reduces the risk of electric shock.
6. If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) or ground fault circuit interrupter (GFCI) protected supply. Use of an RCD or GFCI reduces the risk of electric shock.
7. Power tools can produce electromagnetic fields [EMF] that are not harmful to the user. However, users of pacemakers and other similar medical devices should contact the maker of their device and/or doctor for advice before operating this power tool.

Personal Safety

1. Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication. A moment of inattention while operating power tools may result in serious personal injury.
2. Use personal protective equipment. Always wear eye protection. Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
3. Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.
4. Remove any adjusting key or wrench before turning the power tool on. A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
5. Do not overreach. Keep proper footing and balance at all times. This enables better control of the power tool in unexpected situations
6. Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing and gloves away from moving parts. Loose clothes, jewellery or long hair can be caught in moving parts.
7. If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used. Use of dust collection can reduce dust-related hazards.
8. Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles. A careless action can cause severe injury within a fraction of a second.

Power Tool Use And Care

1. Do not force the power tool. Use the correct power tool for your application. The correct power tool will do the job better and safer at the rate for which it was designed.
2. Do not use the power tool if the switch could not turn it on and off. Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
3. Disconnect the plug from the power source and/or the battery pack from the power tool before making any adjustments, changing accessories, or storing power tools. Such preventive safety measures reduce the risk of starting the power tool accidentally.
4. Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool. Power tools are dangerous in the hands of untrained users.
5. Maintain power tools. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools.
6. Keep cutting tools sharp and clean. Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
7. Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation.
8. Keep handles and grasping surfaces dry, clean and free from oil and grease. Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

Battery Tool Use And Care

1. Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
2. Use power tools only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
3. When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
5. Do not use a battery pack or tool that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.
6. Do not expose a battery pack or tool to fire or excessive temperature. Exposure to fire or temperature above 130 °C may cause explosion.
7. Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions. Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.

Service

1. Have your power tool serviced by a qualified repair person using only identical replacement parts. This will ensure that the safety of the power tool is maintained.
2. Never service damaged battery packs. Service of battery packs should only be performed by the manufacturer or authorized service providers.
3. Follow instruction for lubricating and changing accessories.

Nailer Safety

- **Always assume that the tool contains fasteners.** Careless handling of the nailer can result in unexpected firing of fasteners and personal injury.
- **Do not point the tool towards yourself or anyone nearby.** Unexpected triggering will discharge the fastener causing an injury.
- **Do not actuate the tool unless the tool is placed firmly against the workpiece.** If the tool is not in contact with the workpiece, the fastener may be deflected away from your target.
- **Disconnect the tool from the power source when the fastener jams in the tool.** While removing a jammed fastener, the nailer may be accidentally activated if it is plugged in.
- **Use caution while removing a jammed fastener.** The mechanism may be under compression and the fastener may be forcefully discharged while attempting to free a jammed condition.
- **Do not use this nailer for fastening electrical cables.** It is not designed for electric cable installation and may damage the insulation of electric cables thereby causing electric shock or fire hazards.
- **Hold power tool by insulated gripping surfaces, when performing an operation where the nail may contact hidden wiring.** Nails contacting a “live” wire may make exposed metal parts of the power tool “live” and could give the operator an electric shock.
- **Know your power tool.** Read operator’s manual carefully. Learn its applications and limitations, as well as the specific potential hazards related to this power tool. Following this rule will reduce the risk of electric shock, fire, or serious injury.
- **Keep fingers away from trigger when not driving fasteners to avoid accidental firing.**
- **Use safety equipment.** Always wear eye protection. Dust mask, nonskid safety shoes, hard hat, or hearing protection must be used for appropriate conditions.
- **Protect your lungs.** Wear a face or dust mask if the operation is dusty. Following this rule will reduce the

risk of serious personal injury.

- **Always wear eye protection with side shields marked to comply with ANSI Z87.1.** Everyday glasses have only impact resistant lenses. They are not safety glasses. Following this rule will reduce the risk of serious personal injury. Eye protection which conforms to ANSI specifications and provides protection against flying particles both from the FRONT and SIDE should ALWAYS be worn by the operator and others in the work area when loading, operating or servicing this tool. Eye protection is required to guard against flying fasteners and debris, which could cause severe eye injury.
- **The employer and/or user must ensure that proper eye protection is worn.** We recommend Wide Vision Safety Mask for use over eyeglasses or standard safety glasses that provide protection against flying particles both from the front and side. Always use eye protection which is marked to comply with ANSI Z87.1.
- **Additional safety protection will be required in some environments.** For example, the working area may include exposure to noise level which can lead to hearing damage. The employer and user must ensure that any necessary hearing protection is provided and used by the operator and others in the work area. Some environments will require the use of head protection equipment. When required, the employer and user must ensure that head protection conforming to ANSI Z89.1-1997 is used.
- **Protect your hearing.** Wear hearing protection during extended periods of operation. Following this rule will reduce the risk of serious personal injury.
- **Battery tools do not have to be plugged into an electrical outlet; therefore, they are always in operating condition.** Be aware of possible hazards when not using your battery tool or when changing accessories. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- **Do not place battery tools or their batteries near fire or heat.** This will reduce the risk of explosion and possibly injury.
- **Do not crush, drop or damage battery pack.** Do not use a battery pack or charger that has been dropped or received a sharp blow. A damaged battery is subject to explosion. Properly dispose of a dropped or damaged battery immediately.
- **Batteries can explode in the presence of a source of ignition, such as a pilot light.** To reduce the risk of serious personal injury, never use any cordless product in the presence of open flame. An exploded battery can propel debris and chemicals. If exposed, flush with water immediately.
- **Do not charge battery tool in a damp or wet location.** Following this rule will reduce the risk of electric shock.
- **For best results, your battery tool should be charged in a location where the temperature is more than 50°F but less than 100°F.** Do not store outside or in vehicles.
- **Under extreme usage or temperature conditions, battery leakage may occur.** If liquid comes in contact with your skin, wash immediately with soap and water. If liquid gets into your eyes, flush them with clean water for at least 10 minutes, then seek immediate medical attention. Following this rule will reduce the risk of serious personal injury.
- **Use the tool only for its intended use.** Do not discharge fasteners into open air.
- **Use only the nails recommended for this tool.** Use of the wrong nails could result in poor nail feeding, jammed nails, and nails leaving the tool at erratic angles. If nails are not feeding smoothly and properly, discontinue their use immediately. Jammed and improperly feeding nails could result in serious personal injury.
- **Never use this tool in a manner that could cause a nail to be directed toward anything other than the workpiece.**
- **Do not use the tool as a hammer.**
- **Always carry the tool by the handle.**
- **Do not alter or modify this tool from the original design or function without approval from the manufacturer.**
- **Be aware that misuse and improper handling of this tool can cause injury to yourself and others.**
- **Never clamp or tape the trigger or workpiece contact in an actuated position.**

- **Never leave tool unattended if the battery is installed.**
- **Do not operate this tool if it does not contain a legible warning label.**
- **Keep the tool and its handle dry, clean and free from oil and grease.** Always use a clean cloth when cleaning. Never use brake fluids, gasoline, petroleum-based products, or any strong solvents to clean your tool. Following this rule will reduce the risk of loss of control and deterioration of the enclosure plastic.

Operation Safety

- **Do not use tool if trigger does not actuate properly.** Any tool that cannot be controlled with the trigger is dangerous and must be repaired.
- **Check operation of the workpiece contact mechanism frequently.** Do not use the tool if the workpiece contact mechanism is not working correctly as accidental driving of a nail may result. Do not interfere with the proper operation of the workpiece contact mechanism.
- **Always assume that the tool contains nails.**
- **Do not carry the tool from place to place holding the trigger.** Accidental discharge could result.
- **Always handle the tool with care:**
 - Respect the tool as a working implement.
 - Never engage in horseplay.
 - Never pull the trigger unless nose is directed toward the work.
 - Keep others a safe distance from the tool while tool is in operation as accidental actuation may occur, possibly causing injury.
- **Choice of triggering method is important.** Check manual for triggering options.
- **Do not hold the tool by the front of the magazine.** Do not put hands, head, or other parts of your body near the bottom of the magazine where the nail exits the tool, as serious personal injury could result.
- **Do not point the tool toward yourself or anyone whether it contains nails or not.**
- **Do not actuate the tool unless you intend to drive a nail into the workpiece.**
- **Always ensure that the workpiece contact is fully positioned above the workpiece.** Positioning the workpiece contact only partially above the workpiece could cause the nail to miss the workpiece completely and result in serious personal injury.
- **Do not drive nails near edge of material.** The workpiece may split causing the nail to ricochet, injuring you or a co-worker. Be aware that the nail may follow the grain of the wood, causing it to protrude unexpectedly from the side of the work material or deflect, possibly causing injury.
- **Keep hands and body parts clear of immediate work area.** Hold workpiece with clamps when necessary to keep hands and body out of potential harm. Be sure the workpiece is properly secured before pressing the fastener against the material. The workpiece contact may cause the work material to shift unexpectedly.
- **Keep face and body parts away from back of the tool cap when working in restricted areas.** Sudden recoil can result in impact to the body, especially when nailing into hard or dense material.
- **During normal use the tool will recoil immediately after driving a fastener.** This is a normal function of the tool. Do not attempt to prevent the recoil by holding the nailer against the work. Restriction to the recoil can result in a second fastener being driven from the nailer. Failure to heed this warning can result in serious personal injury.
- **Do not drive fasteners on top of other fasteners or with the tool at an overly steep angle as this may cause deflection of fasteners which could cause injury.**

Battery Safety



WARNING

This battery can only be used in the machines included in the TOLSEN X20V lithium-ion power platform system. This battery can only be used cooperatively with the designated battery charger.

Li-Ion batteries, if incorrectly used, stored or charged will cause a fire, burn and explosion hazard.

Failure to follow these instructions may cause overheating or fire.

1. Keep the battery out of reach of children.
2. The battery should be charged at ambient temperatures between 5 and 40°C (ideally around 20°C) . After charging, allow 15 minutes for the battery to cool before use.
3. The Battery Charger monitors battery temperature and voltage while charging. DO NOT leave batteries on charge for extended periods and NEVER store batteries on charge. Ensure that the charger is disconnected from the mains supply after use.
4. When not in use batteries should be stored at room temperature. Do not store the tool and battery cartridge in locations where the temperature may reach or exceed 40°C (ideally around 20°C) .
5. Ensure that battery contacts cannot accidentally short in storage. Keep batteries clean; foreign objects or dirt may cause a short. Keep away from other metal objects, for example, paperclips, coins, keys, nails and screws.
6. **DO NOT** store lithium-ion battery packs in a discharged state over a long period as this can damage the lithium-ion cells. For long-term storage, store batteries in a high charge state disconnected from the power tool.
7. Batteries can become faulty over time, individual cells in the battery can fail and the battery could short. The charger will not charge faulty batteries. Use another battery, if possible, to check correct functionality of the charger and purchase a replacement battery if a faulty battery is indicated.
8. **DO NOT** open, disassemble, crush, heat or incinerate. Do not dispose of in fire or similar.

Battery Charger Safety



WARNING

This charger can only be used to charge the batteries which has TOLSEN X20V symbol. If it is used to charge other kinds of batteries, there is a risk of explosion. **DO NOT** attempt to recharge non-rechargeable batteries.

1. This is class 2 power supply. It is suitable for indoor use only.
2. Before use, the input and output technical data must be checked to secure correct use.
3. Do not use the Battery Charger in the circumstances that the output polarity does not match the load polarity.
4. Do not attempt to use the charger with any batteries other than those supplied. Keep your battery charger clean; foreign objects or dirt may cause a short or block air vents. Failure to follow these instructions may cause overheating or fire
5. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Before Use

Removing a battery

Remove the Battery from the tool by pressing the lock button, then slide the Battery out of the Battery Slot.

WARNING:

DO NOT try to remove the Battery without pressing the lock button. The tool or Battery could be damaged.

Fitting a battery

1. Fit a battery by sliding it on to the Battery Slot of the tool until it clicks and locks into position

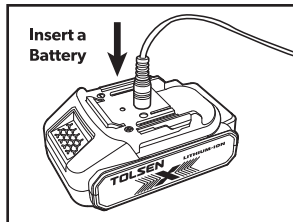
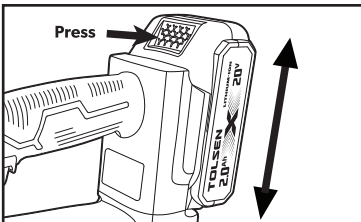
Note: Make sure the Battery and tool are lined up correctly. If the Battery does not slide into the tool easily, do not force it. Instead, slide the Battery out of the tool again, check the top of Battery and the tool battery slot are clean and undamaged and that the contacts are not bent

Setting up the battery charger

1. If there is battery fitted, remove any battery from battery charger first

2. Insert the Battery Charger mains plug into a suitable mains socket

Note: The Green LED on the Charger will always bright to indicate that the charger is ready to charge the battery.



WARNING: Use this charger **ONLY** to charge the supplied battery or additional purchased batteries that are specifically designed for this tool.

Charging the battery

WARNING: Failure to follow the correct procedure when charging batteries will result in permanent damage.

Note: Normal charging time is approximately 1hr for a recently discharged 2.0Ah capacity battery. However, if the Battery has been left in a discharged state for some time, it may take additional time to charge.

1. Slide a fully or partially discharged Battery on to the Battery Charger .

2. Once charging commences, the Red LED will on.

3. When the Battery is fully charged, the Red LED will off and Green LED will on.

IMPORTANT: When a low charge level is indicated, the tool may stop operating while in use, which is dangerous when operating it. Always ensure the battery pack has a good charge level.

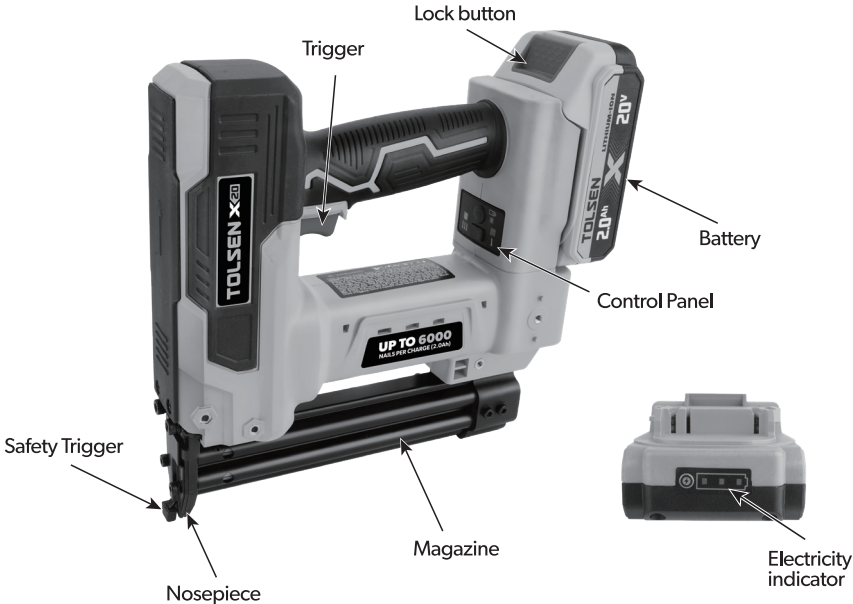
Note: Symbolology

	Class II Double insulated for additional protection
	Read the instruction manual before using
	Wear hearing protection while operating the tool
	Wear hand protection
	Always use breathing apparatus when machining materials which generate dust.
	Wear ear protection.
	Operating environmental temperature
	Do not incinerate battery pack
	Do not expose to water
	Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.
	Batteries and rechargeable batteries are not household waste! As a consumer, you are required by law to dispose of all batteries and accumulators, whether or not they contain harmful substances *, at a collection point in your municipality / neighborhood or in commerce so that they can be disposed of in an environmentally sound manner.
	Battery pack is recyclable and should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice
	Safety alert
	For indoor use only
	Internal time lag fuse with a maximum current of 2A.

SPECIFICATIONS

Rated Voltage	20VDC	
Working Current	12 A	
Working Power	25 W	
Driving Energy	15 J	
Fastener type	18 GA Brad Nail	18 GA Staples
Fastener range	Nails: 3/8" - 1-1/4"	Staples: 1/2" - 1-1/4"
Battery (96094 not include)		
Battery Voltage	20VDC	
Battery capacity	2.0Ah	
Charger (96094 not include)		
Input Voltage	110-120VAC 60Hz	
Output Voltage	21.5VDC	
Rated output current	1.5A	
Charging Time	85 minutes fast charging(2.0Ah battery)	
Protection class		

FUNCTIONS



OPERATION

⚠ WARNING Do not allow familiarity with products to make you careless. Remember that a careless fraction of a second is sufficient to inflict severe injury.

⚠ WARNING Always remove battery pack from the tool when you are assembling parts, making adjustments, cleaning, or when not in use. Removing battery pack will prevent accidental starting that could cause serious personal injury.

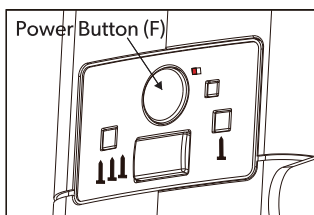
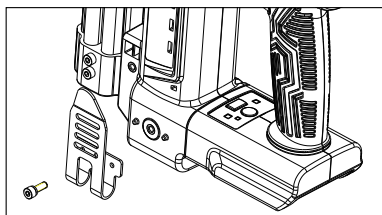
⚠ WARNING Always wear eye protection with side shields marked to comply with ANSI Z87.1. Failure to do so could result in objects being thrown into your eyes, resulting in possible serious injury.

Operation

ATTACH BELT CLIP

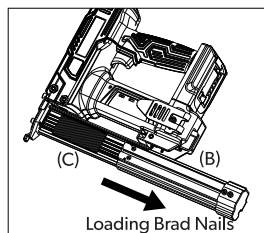
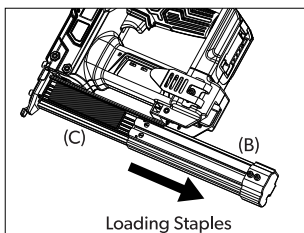
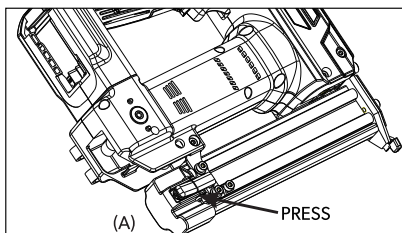
The belt clip can be installed on the nailer, depending on operator preference.

1. Remove the battery pack or press the Power Button (F) to turn off the tool before installing belt clip or hanging the tool on your belt.
2. Align belt clip and screw tightly with side screw hole.
3. Tighten securely using a M4 Hex Wrench (Included)



LOADING FASTENERS

1. Push down on the latch button. (A) Pull back on the magazine cover. (B)
2. Insert a stick of fasteners into the magazine rail. (C)
 - For Brad nails, insert a stick of fasteners on the left side of the magazine. Make sure the pointed end of the brad nails are resting on the bottom ledge of the magazine.
 - For Staples, insert the staples on the left side of the magazine. Make sure the crown of the staples are rested on the top of the magazine.
3. Push the magazine cover (B) forward until the latch button (A) pops up.



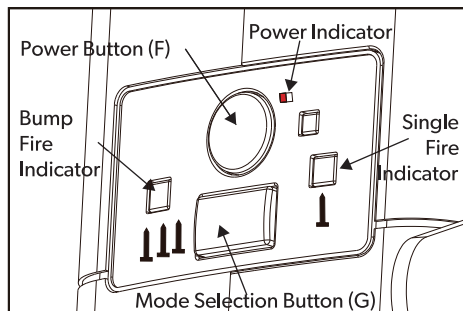
⚠ WARNING Use only the nails recommended for use with this tool. The use of any other nails can result in tool malfunction, leading to serious injuries.

⚠ WARNING Never load nails with the workpiece contact or trigger activated. Doing so could result in possible serious personal injury.

⚠ WARNING Keep the tool pointed away from yourself and others when loading nails. Failure to do so could result in possible serious personal injury.

FIRING THE TOOL

This tool is shipped from the factory with the mode selection button set in single sequential mode. The mode selection button can also be set for contact actuation mode.



SINGLE FIRE MODE

Single firing (sequential actuation) provides the most accurate fastener placement. This is considered to be more restrictive mode of operation, suitable for less experienced users. To use the tool in Single Fire Mode, the work contact element and trigger must be used in a specific order.

1. Reinstall battery pack and turn the tool on by pressing the Power Button (F).
2. Press the Mode Selection Button (G). The Single Fire Indicator will light up.
3. Completely depress the work contact element by pressing the nose of the tool against the work piece.
4. Pull the trigger firmly and then release. The tool must be allowed to fully recoil away from the work piece. The trigger must be pulled firmly and then released.
5. Press the Power Button (F) to turn off the tool when finished. Note: If the trigger is pulled before the work contact element is depressed, the tool will not operate.

BUMP FIRE MODE

Bump firing (contact actuation) allows very fast, repetitive fastener placement. This mode is recommended when less precise nail placement is required. Extreme care should be taken since nails will be driven into any surface when the work contact element is pressed. Since the tool can be fired without removing the finger from the trigger, this is considered to be a less restrictive mode and is suitable for more experienced users. To use the tool in Bump Fire Mode, the work contact element and trigger can be actuated in any order.

1. Reinstall battery pack and activate the tool by pressing the Power Button (F).
2. Press the Mode Selection Button (G). The Bump Fire Indicator will light up.
3. Pull and hold the trigger with the tool off the work piece.
4. Press the work contact element against the work piece to drive a nail. The tool must be allowed to recoil away from the work piece.
5. Move the tool along the work piece with a bouncing motion. Each time the work contact element is depressed a nail will be driven.
6. As soon as the desired number of nails has been driven, remove finger from trigger.
7. Press the Power Button (F) to turn off the tool when finished.

⚠ WARNING Remove your finger from the trigger when not driving nails. Always carry the tool by the handle only.

⚠ WARNING The tool must be allowed to recoil away from the work piece. Do not drive a nail on top of another nail.

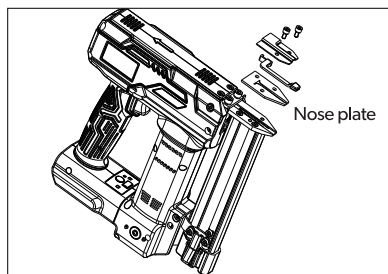
⚠ WARNING During normal use the tool will recoil immediately after driving a fastener. This is a normal function of the tool. Do not attempt to prevent the recoil by holding the nailer against the work. Restriction to the recoil can result in a second fastener being driven from the nailer. Failure to heed this warning can result in

CLEARING JAMS

Occasionally, a fastener may become jammed in the firing mechanism of the tool, making the tool inoperable.

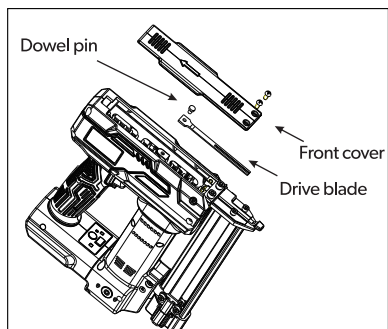
To remove a jammed fastener, follow the steps below:

1. Disconnect the battery from the tool.
2. Remove fasteners from the magazine.
3. Remove two bolts and nose plate of the tool.
4. Use pliers or a screwdriver to remove jammed fastener.
5. Reinstall the nose plate, bolts, and battery pack before continuing operation.



REPLACING THE DRIVE BLADE

- Remove the tool battery.
- Remove fastener strip from the magazine.
- Remove two bolts and front cover.
- Remove the dowel pin.
- Replace the worn drive blade.
- Replace the dowel pin, front cover, and two bolts.



MAINTENANCE

CLEANING THE NAIL CHANNEL

Problems with driving nails or cycling of nails while firing may be due to glue residue from the nail strips. If this is the case clean the area around the driving mechanism.

- Remove the tool battery.
- Slide magazine cover down to remove nails and expose the nail channel.
- Use a small amount of air tool oil on a clean cloth to swab and wipe down the nail channel, until all traces of glue are removed.
- Reinstall nails in the magazine and close the magazine cover.

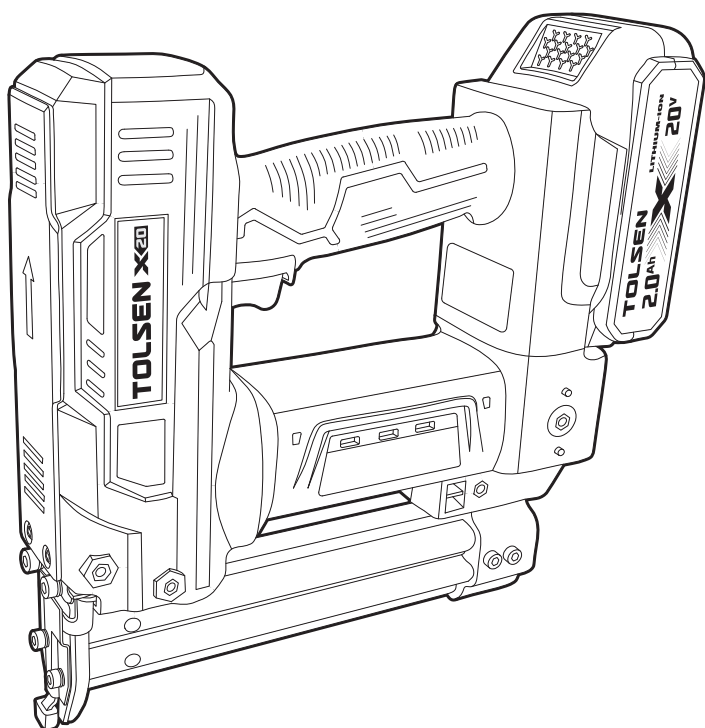
COLD WEATHER OPERATION

When you are operating the tool in below freezing environments:

1. Before using the tool be sure to keep it as warm as possible
2. Fire the tool into a scrap piece of material 5 to 6 times.

TROUBLESHOOTING

problem	possible causes	Likely Solutions
Tool will not start.	1. Battery Pack not properly connected. 2. Battery Pack not properly charged. 3. Battery Pack worn out. 4. Internal damage or wear. 5. Contact chips of switch or battery pack deformed. 6. Battery is not suitable for TOLSEN X20V lithium-ion power platform system 7. Overload operation. 8. PCB damages. 9. Motor damages.	1. Remove Battery Pack, make sure there are no obstructions, clean battery contacts on tool, reinsert the Battery Pack according to its shape (it should only fit one way), and press firmly until the Battery Pack locks in place. 2. Make sure Charger is connected and operating properly. Give enough time for Battery Pack to recharge properly. 3. Dispose of old Battery Pack properly or recycle. Replace Battery Pack. 4. Have technician service tool. 5. Replace switch or Battery Pack 6. Replace the battery of TOLSEN X20V 7. Stop to use and restart the machine after cooling. 8. Replace damaged PCB. 9. Replace damaged motor.
Tool operates slowly.	1. Battery Pack wearing out. 2. Low battery 3. Blocked motor housing vents.	1. Dispose of old Battery Pack properly or recycle. Replace Battery Pack. 2. Recharge or replace a fully charged battery 3. Clean the Blocked motor housing vents
Excessive noise or rattling.	Internal damage or wear.(gear or bearings, for example.)	Have technician service tool.



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